

Appendix 3 to the General Terms and Conditions of Sale and Delivery of Extral Sp. z o.o.

Terms of service on entrusted material

1. This document regulates the rules for the provision of services by the Provider on the Raw Material entrusted to the Supplier by the Recipient, whereby the Entrusted Raw Material should be understood as any Raw Material that has not been obtained independently by the Supplier (Extral sp. z o.o.), and it may be both a Raw Material coming directly from the Recipient, and although coming from a third party, but ordered by the Recipient.
2. All provisions written with a capital letter are defined in the General Terms and Conditions of Sale and Delivery of Extral sp. z o.o.
3. Unless the sides have agreed otherwise in the Agreement, in particular as part of the Order Confirmation, the Recipient is responsible for the delivery of the Raw Material to the Supplier (Extral sp. z o.o.). Delivery of the Raw Material requires notification at least 1 day before the planned delivery.
4. An indispensable part of the supply of the Raw Material is the previously established technical documentation constituting the basis for the fabrication service.
5. Conditions of acceptance of the Raw Material to the Supplier's warehouse (Extral sp. z o.o.):
 - issuing documents (GIN, transport document, certificates and certificates);
 - undamaged and marked packaging (labels with quantity, profile number, length).
6. The Supplier (Extral sp. z o.o.) will inspect the Raw Material at the entrance and before production, including:
 - quantitative or weight control;
 - inspection for possible damage to packaging;
 - visual assessment of the overall surface quality of the profiles;
 - visual assessment of the shape.
7. In the case of delivery of the Raw Material in damaged packaging, or the inability to reuse the packaging, the Supplier shall add to the price the use of its own materials necessary to pack the details, or the Recipient shall provide its own packaging materials.
8. The additional Raw Material necessary to prepare the production will be specified each time in the Offer or Order Confirmation. If the Customer does not include the indicated quantity in the delivery of the Raw Material, the Service Provider reserves the right to deliver smaller quantities of finished Products.
9. Technological waste from the process will be scrapped at the Supplier and does not constitute the basis for further settlements with the Recipient.
10. In the event of non-compliance in the course of the inspections indicated in point 6, the Service Provider has the right to recalculate the costs related to the possible sorting of the Raw Material, revaluation of the processing or, at its discretion, to exercise the right to withdraw from the Agreement, which may be exercised within the next 30 days from the date of finding the non-conformity. In the indicated case, if the Supplier does not exercise the right of withdrawal, a new deadline will be set by the Supplier for the performance of the service under the given Agreement.
11. The Service Provider is not responsible for surface defects (thermal lines, streaks, scratches) that become visible after the surface treatment process, i.e. varnishing, anodizing, and are not related to fabrication.
12. The Service Provider is not responsible for hidden defects (inclusions, hardness, chemical composition, material discontinuities, etc.) on the supplied raw material.
13. The occurrence of inconsistencies listed in points 10-12 after the service has been performed does not release the Recipient from the obligation to pay for the entire fabrication service performed.
14. The administrator of Personal Data is: EXTRAL Sp. z o. o. The data is collected in order to establish contact, conduct business talks, implement a business contract. The subject of personal data has the right to access personal data, the right to request correction, deletion or limitation of the processing of this data, the right to transfer data. Details of the processing are available in the Data Protection Policy available at: <https://extral.com/dpp>.